

Batoi:

Saved ~40% manual effort for an Indian Public Sector Selection Board

Customer Organisation:

A Public Sector Selection Board

Vertical:

Railways / Logistics

Customer Location:

India

Use case:

Operational Efficiencies

The logo for Batoi, featuring the word "BATOI" in a bold, blue, sans-serif font. The letter "O" is replaced by a green circular icon containing a white leaf-like shape. A registered trademark symbol (®) is located to the upper right of the "I".

OBJECTIVE

For the recruitment process:

- Provisioning a scalable server platform
- Custom application for data management

PROBLEM STATEMENTS

- Data transaction volumes created a bottleneck for the existing server infrastructure & data management process in the existing software application
- The system had multiple input interfaces - from a third-party vendor to bulk-upload data into the system & for internal users to add meta-data



CLOUD SOLUTION & APPROACH

- The application used open source Cloud Application Framework, Opendelight. A DevSecOps pipe was configured within Batoi Cloud infrastructure
- The application was provisioned with bulk-upload facility for the third-party vendor, data management interface for organizational users, automation in the data validation process with pre-defined rulesets, a public interface for applicants to download their examination documents & dashboards for different executive roles to visualize & audit recruitment process & to download reports into spreadsheets
- A Virtual Machine (VM) was provisioned, equipped with auto-scale tools, so that spikes in usage during bulk imports & mass download of documents by the applicants does not impact the performance of the software application
- A document was created & provided for the users to manage the system effectively & the best practices for reference
- A training session was also conducted on-premises
- An account manager & a technical consultant were assigned from Batoi during the entire duration of the project for smooth coordination among teams (Batoi, customer & the third-party data vendor), conflict resolution around user requirements & training/support for effective usage of the software & cloud infrastructure

BENEFITS FOR CUSTOMER:

- The new computing infrastructure prevented the application from crashing during instances of heavy downloads
- Data integration process was improved & saved almost **40%** of manual effort

